

## 5 YEAR GUARANTEE

Customer	Country
Project	
Quality	
Date of Invoice	Invoice No.

In connection with the above project Fletco Carpets A/S grants a 5 year guarantee from date of Invoice subject to following conditions:

1. The guarantee comes into force provided the fibre material which constitutes the wearing layer or the wearing surface has been worn away on an area of more than 0, 25 m<sup>2</sup> within a period of 5 years.

In case the wearing surface has been worn away on an area of more than 25 % of the room the whole floor covering in the room in question will be replaced without any expense for buyer/contractor.

Should a complaint be justified before the guarantee period expires, Fletco Carpets A/S undertakes to repair the floor covering worn away without any expense for buyer/contractor.

The guarantee covers repair costs alone. Costs for consequential damages and extra costs such as removal of furniture, IT and similar are not covered by the guarantee.

Should the floor covering, at the time of the complaint, no longer be in production, Fletco Carpets A/S has the right to deliver a floor covering of the same or similar type.

2. The guarantee gives no rights apart from what will appear from paragraph 1.
3. If a complaint is filed this has to be done immediately after the wearing has been ascertained. The complaint has to address in writing to Fletco Carpets A/S with this guarantee as documentation.

Prerequisites for the guarantee are:

- That during the period of use the floor covering has been used in accordance with the recommendations of Fletco Carpets A/S.
- That the floor covering has been installed in accordance with Fletco Carpets A/S instructions.
- That the floor covering has been cleaned and maintained in accordance with Fletco Carpets A/S instructions.



EN 14041:2004

Benny Jensen  
CEO

Ole Baekkegaard  
Quality dept.