



Elegance & Comfort in Modern Living

TOPAZ SERIES



15 YEAR LIMITED WEAR WARRANTY

Heritage Carpets warrants the original purchaser that our products supplied will not lose more than 10% of the fibre for fifteen years from date of purchase when correctly installed by an approved flooring contractor and subject to the following conditions.

Heritage Carpets warrants normal abrasive wear only. This warranty does not cover tears, burns, pull, cuts shedding or damages due to improper use, the application of improper cleaning agents or maintenance methods, or lack of protection under roller castor. Stairs are also excluded.

If dissatisfied with the wearability, the owner must notify Heritage Carpets through the flooring contractor and permit the carpet to be tested. If it is determined that the carpet under complaint has not retained 90% of its fibre, Heritage Carpets will replace the original carpet or equivalent quality in the affected location excluding installation. It shall not include the incurring or reimbursing of any direct cost of incidental or consequential damages arising from such activities. E.G damages arising from use of spaces affected shall not be included in our obligation.

The cost of the replacement carpet will be borne by Heritage Carpets subject to a depreciation of 10% for every year the carpet to be displaced has been in use.