

Product and maintenance information

Area rugs / Rugs & Shapes and Modern Art

Congratulations on the purchase of your new FLETCO rug!

You have chosen a top-quality Danish brand product that is not only extremely hard-wearing, but also easy to maintain thanks to the high-quality materials it is made of.

Vacuum-cleaning

For the day-to-day care of your rug, we recommend using a powerful vacuum cleaner. To prevent damage to the surface structure, make sure you use a smooth nozzle. If your vacuum cleaner has rotating brushes, we recommend that you turn off this function.

Remove stains immediately – follow some simple advice:

- ALWAYS USE A clean lint-free cloth, preferably terry cloth or microfiber, with sparkling or lukewarm water to remove stains.
- ALWAYS WORK FROM THE OUTSIDE into the stain, to avoid smearing the stain out, and making the stain larger.
- SCRAPE AS FAST AS POSSIBLE, stains from viscous or solids with a knife, before you use a clean cloth with sparkling or lukewarm water.
- VACUUM ALL THE LOOSE PARTICLES AWAY from a dried stain, before using sparkling or lukewarm water.
- ABSORB AS MUCH AS POSSIBLE of the spilled liquids with a clean tissue or cloth.

Some stains require special treatment or technique

To ensure a good result, especially for large stains, we recommend that you contact a professional carpet cleaner. It is important that you indicate whether you have - or someone else has already tried to remove the stain, and what you have used.

You will get years of enjoyment from your rug, if you simply follow these instructions:

Your rug comes with a new and innovative backing, which has excellent anti-slip properties, making it particularly suitable for all smooth floor surfaces, including parquet, natural stone, laminate and PVC. Ensure that the carpet backing is not dusty or dirty in any way, as this could considerably reduce the anti-slip effect.

Do not machine wash the rug.

If you have freshly sealed parquet or stone flooring, you should follow the instructions provided by your flooring supplier to avoid adverse reactions with the carpet backing material. This applies in particular to the cleaning and maintenance agents specific to the various types of hard flooring. Your local dealer will be happy to assist you should you have any further questions.

We hope you enjoy your new FLETCO rug.

The FLETCO team

